

# EMC Upgrade/Migration to Microsoft Exchange 2010 Service

## The Big Picture

- Proven, documented service methodologies for predictable and consistent quality results
- Experienced migration services team to minimize disruption for your users during migration
- Infrastructure and application expertise to maximize the efficiency of your storage and application infrastructure
- Accelerate your organization's ability to benefit from the Microsoft Exchange 2010 rich feature set:
  - Unified communications that integrate e-mail and voicemail in your inbox
  - Improved spam and malware protection
  - Reduced deployment cost
  - Greater mobility and flexible access
  - Increased business productivity and collaboration

## Business challenge

There was a time when it made sense to think of e-mail as a separate entity, divorced from a company's mission-critical applications. But that time has passed.

As messaging applications have expanded in functionality and use, the content stored in those applications increasingly is viewed as mission critical. Consolidating and sharing the information, archiving and managing it, and applying rules driven by regulatory requirements and security concerns are critical IT functions. The Microsoft® Exchange 2010 feature set can make managing this environment easier; but many companies fail to take advantage because they lack the resources to manage a complex messaging migration.

## Service description

EMC® Consulting applies unique technology, experienced professionals, and proven methodologies to address the challenges of managing complex upgrades and migrations. Our Microsoft Exchange 2010 Upgrade/Migration Service can reduce risk by increasing the predictability of your migration or upgrade, as well as accelerating your deployment to more rapidly reap the rewards of the new functionality.

The EMC Consulting approach includes more than the messaging architecture and implementation services provided by other vendors. Deep experience in both application and technical infrastructures enables EMC to address a number of critical issues:

- Information continuity planning
- Virtualization
- Service-level management
- Desktop integration
- Remote access
- Data archiving
- Recovery strategy
- Compliance

EMC Consulting can provide you with a messaging architecture adapted to your specific requirements. EMC consultants will develop a detailed deployment plan including the specific project timeframe and a contingency plan for minimizing disruption to ongoing operations. A core build-out and pilot migration will precede the move to a full production environment to reduce risk and ensure alignment with your requirements.

## Benefits

EMC's Assured Performance methodology ensures predictable outcomes that minimize risk and maximize productivity during the period of technology change. As a result, you will accelerate your company's ability to benefit from the enhanced capabilities and feature set of Microsoft Exchange 2010, including:

- Greater scaling power and performance per user/per server
- Built-in protection to improve e-mail reliability and operations continuity
- Management tools to help decrease costs of messaging infrastructure
- Unified messaging capabilities (e-mail, voicemail, calendar data)
- Improved operations and regulatory compliance
- Enhanced mobility features such as "anywhere-access" to messaging content

## EMC Consulting

As part of EMC Corporation, the world's leading developer and provider of information infrastructure technology and solutions, EMC Consulting provides strategic guidance and technology expertise to help organizations exploit information to its maximum potential. With worldwide expertise across organizations' businesses, applications, and infrastructures—as well as deep industry understanding—EMC Consulting guides and delivers revolutionary thinking to help clients realize their ambitions in an information economy. EMC Consulting drives execution for its clients, including more than half of the Global Fortune 500 companies, to transform information into actionable strategies and tangible business results.



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